ResNet Internet and Cable TV Services
Television Service

Cable TV: 250+ channels offered

Expanded basic cable TV service is available in each residence hall room along with a variety of foreign language channels. Several high-definition channels are also available.

To connect to the Residential Television Network you will need:
- A cable ready TV and coaxial video cable. Coaxial cables are available for purchase at the Flamingo Run convenience stores.
- Attach one end of the coaxial cable to the video jack on the wall (see picture).
- Attach the other end to the IN or ANTENNA jack on your TV.

ResNet Internet Support
For ResNet Internet support, call the ResNet Help Line at (608) 262-8703 and choose option #1 to reach the Campus Helpdesk. A Helpdesk agent will create a case for you and try to resolve your issue over the phone. If your concern cannot be resolved over the phone, your case will be forwarded to the ResNet Support Office, where a technician will schedule a house call to help get your computer connected.

Campus UWNet
For information on how to connect to the UW Net Wireless system on campus, please visit: http://doit.wisc.edu/network/wireless

Cable TV Support
For cable TV support, please call the ResNet Help Line at (608) 262-8703 and choose option #3. A technician will contact you to schedule a house call to troubleshoot your connection. Please be sure to provide the following information:
- Name
- Room number
- Residence hall
- Times you are available
- Your cell phone number

Skype is available on Tech Center computers
Skype can be used to connect with friends and family nationally or internationally. A Skype account is required.

If you have any problems connecting to cable TV, please see the “ResNet Support” section for Tech Support contact information.
More information on ResNet Internet

ResNet Internet Service

ResNet Internet Service is available in all rooms and residence hall common areas, including floor dens and main lounges.

To connect to ResNet Wireless or Wired in your Residence Hall:

1. Enable the wireless network adapter on your laptop or wireless device.
2. Select the ResNet Wireless network from the list of available wireless networks.
3. Open your web browser. It will automatically redirect to the registration page.
4. Select “Guest Registration (without a NetID)” (see Picture 1) by clicking START.
5. You will be taken to the Guest Registration page (see Picture 2). Fill out the form and click “Register”.
6. You have now successfully registered your device. You will see a confirmation page saying that you are now connected to ResNet Wireless. Click the continue link to go to your homepage.
7. Close your browser and re-open it.

Basic Wireless Troubleshooting

If you are having problems connecting, please proceed to the “ResNet Support” section for Tech Support contact information.

Wireless Connection Information

To use ResNet Internet service, you will need a computer with the following:

- Anti-virus software with current definitions.
- Operating system with current security updates.
### Cable TV

Our cable TV lineup features the most popular channels for your viewing pleasure. A complete channel listing (over 250 channels) can be found on [http://cable.doit.wisc.edu/rtnlineup](http://cable.doit.wisc.edu/rtnlineup)

#### Analog
- 5: NBC
- 7: ABC
- 8: FOX
- 9: CBS
- 12: CNN
- 17: HISTORY
- 18: ANIMAL PLANET
- 19: Disney Channel

#### HD
- 615.1
- 607.1
- 617.1
- 603.1
- 732.1
- 621.1
- 625.1
- 688.1

#### Analog
- 20: Nick
- 23: ESPN 2
- 24: ESPN
- 25: Big Ten Network
- 32: TNT
- 34: USA network

#### HD
- 641.1
- 661.1
- 660.1
- 664.1
- 624.1
- 628.1
- 622.1

**Need more TV?**
Download the CharterU app on your iPad!

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For More Information

ResNet Help Line: (608) 262-8703
Web: [www.housing.wisc.edu/technology](http://www.housing.wisc.edu/technology)
E-mail: resnet@housing.wisc.edu