Team Member

Department: Dining and Culinary Services

Location: Various Dining Units

Compensation:
- Level 1 – $9.00 per hour
- Level 2 – $9.25 per hour
- Level 3 – $9.75 per hour

Hours:
- A Team Member works an average of 7 hours a week with a biweekly, rotating weekend schedule.
- A schedule is expected to include at least 1 weekend shift and 1 closing shift.
- Shifts start throughout the day, from 5:30 AM and on, and may end near 1:00 AM.
- Scheduling is flexible and based on academic availability and operational need.
- Summer hours may be available
- If working in Catering:
  - Hours per week could vary between 0 – 20 hours, with 20 hours being the highest (only on an occasional basis based on catering events & your availability). Some weeks there may not be events scheduled and as a result, no hours of work required. Students are invited to work in an additional unit to supplement their catering hours

Qualifications:
- Must be able to lift 50 pounds.

Position Summary: A Dining and Culinary Services Team Member is responsible for providing exceptional customer service with the goal of making guests feel welcome and satisfied. Employment with Dining and Culinary Services is designed to fit well with your academic schedule and provide you with real-life skills to supplement your studies on campus.

Supervisor: This position is supervised by the unit Assistant Student Supervisors.

Duties & Responsibilities:
Division of University Housing is committed to demonstrating our Core Values: Care in how we approach people and our work; Creativity in solving problems; Integrity in our interactions with staff and customers; Optimism, focusing on opportunities and positive outcomes; Respect for the differences, strengths, and potential in people; Stewardship of human, financial and natural resources; and Excellence in customer satisfaction and communication.

- Work with other students and professional staff to learn kitchen and food prep techniques.
- Be a part of a welcoming, respectful food service experience.
- Operate cash register/POS system.
- Wash dishes and maintain a clean and inviting dining area.
- Serve hot and cold menu items; grill; stock and inventory food and supplies.
- Additional Level 2 Criteria:
  - A Team Member needs to accumulate 250 hours worked in Dining & Culinary Services to become eligible for the Level 2 pay rate.
- Additional Level 3 Criteria:
  - In addition to accumulating 250 hours worked in their current position, Team members must meet the following criteria
    - Must achieve 7 of the 10 below on a consistent basis:
      - Shows initiative- able to see what needs to be done
• Attitude- approaches their work with optimism
• Team player- willing to move to other work areas to serve the need
• Efficient- uses time wisely
• Works well independently- shows integrity
• Trainer- is able and willing to effectively train new workers
• Highly competent- able to demonstrate procedures in all work areas
• Ability to prioritize
• Meets performance expectations
• Positive customer service

Knowledge/Skills:
• Ability to work collaboratively and independently
• Strong commitment and communication skills
• Attention to detail and organization
• Ability to creatively problem solve

Application Instructions:
• To apply, go to https://services.housing.wisc.edu/hrapp/ and submit your online application.
• Housing Residents will receive priority consideration June 8– June 15, 2017.

University Housing values diversity and is an Equal Opportunity/Affirmative Action Employer